

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

he application of: COWARD et al. Group: 2617 Examiner: Huynh, Nam Trung Application No.: 10/808,761 Docket No.: SUNMP324 Filed: March 24, 2004 Date: April 18, 2007 SYSTEM AND METHOD FOR

For:

ADVANCED SERVICE INTERACTION

**CERTIFICATE OF MAILING** 

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on April 18, 2007.

Signed:

Sylvia Castillo

## INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

The references listed in the attached PTO Form 1449, (the copies of references which are not U.S. Patent have been attached), may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§1.56 and 1.97. The Examiner is requested to make this citation of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

The fee of \$180.00 as required in 37 C.F.R. § 1.17(p) is included with this transmittal. The Commissioner is authorized to charge any additional fees that may be due to our Deposit Account No. 50-0805 (Order No. SUNMP324).

Respectfully submitted,

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## **U.S. Patent Documents**

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Examiner Initials	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, where Relevant		
		Number-Kind Code <sup>2 (if known)</sup>			Passages or Relevant Figures Appear		
	Α	2003/0013483	01/2003	Ausems et al.			
	В	2004/0043758	03/2004	Sorvari et al.			
	С	2005/0204030	09/2005	Koch et al.	,		
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	F	6,091,956	07/2000	Hollenberg			
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	Н	6,342,894	01/2002	Nojiri			
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	K	7,047,041	05/2006	Vanska et al.			

**Foreign Patent Documents** 

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	ŀ	Country Code <sup>3</sup> -Number- <sup>4</sup> Kind Code <sup>5(if known)</sup>		Document	Appear	
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## **Non Patent Literature Documents**

Examiner Initial	Cite No.	Include name of author (in CAPTIAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published
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Signature	Cons	nsidered

Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.

<sup>&</sup>lt;sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup>See Kinds Codes of USPTO Patent Documents at <a href="www.uspto.gov">www.uspto.gov</a> or MPEP 901.04. <sup>3</sup>Enter Office that issued the document, by two-letter code (WIPO Standard ST.3). <sup>4</sup>For Japanese patent documents, the indication of the year of the reign of Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language translation is attached.